

Hollybank is a small residential home situated on the outskirts of Wrexham Town Centre. It is located in a residential area and is very much part of the community. We are registered with Care Inspectorate Wales for 20 residents and provide care for the physical, emotional and psychological needs of the elderly with mental health problems.

Question	Answer
Has the RITA system in your opinion improved the mental health and wellbeing since the RITA system has been introduced?	Yes
Has the RITA system created a calmer environment and improved wellbeing?	Much better. We had a lady on the end-of-life pathway who had periods of raised agitation, when we placed the RITA in her room with the relaxation music playing it settled her and helped her sleep peacefully.
Have incidences of challenging behaviours reduced since the RITA system was introduced?	We have a lady who is extremely confused, she will get verbally hostile, she will shout and scream for her parents - when used with reminiscence photo's this helped her calm down and converse with staff.
Has the RITA system Improved residents engaging in group work activity resulting in greater stimulation and confidence?	Very effective - We linked the RITA to the TV via Bluetooth and had a group quiz, we had lots of fun and laughter.

***“This is a very useful piece of equipment with many positive uses”***



***“I used RITA for activity purposes for our clients. I found games, quizzes, photographs and music that suited each individual's needs and abilities. It was used to stimulate their minds, induce memories and provide fun for them.”***