



"Thank you so much for today's training, we learnt so much. I have been on the ward this afternoon showing some of the staff how to use it. Following our training I just wanted to put in writing the changes felt on the ward yesterday (even before we had our training; the change was significant)

"A few of the patients have been playing games with staff and have had lots of fun. Patients were smiling and having some 'banter' with the staff about who would win.

"Another patient who loves music has been so engaged and dancing with the staff in the communal area. He would not have accepted outings off the ward, however today he has accepted to go for a walk with some of the staff which I do believe RITA was a contributing factor. RITA is instrumental in building those therapeutic relationships with staff.

"This morning when I arrived on our very busy ward, I was aware of the pressures the staff were under; however, for some reason the ward just felt different and calm! I couldn't work out why and then I heard the lovely relaxing sound of music coming from RITA. It lifted my mood and I smiled. I can't believe the positive change so quickly and we have only just begun to explore and learn about RITA.

"We are very excited and THANKFUL to have RITA on our ward! We will keep you posted and get some more training in due course!"



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